

# PRAWN ON THE LAWN

## Covid statement - Summer 2022

We are following all current Government guidelines (and more!) to provide a Covid-secure environment for you to dine in. You can find the latest guidelines here: [www.gov.uk/guidance/covid-19-coronavirus-restrictions-what-you-can-and-cannot-do](https://www.gov.uk/guidance/covid-19-coronavirus-restrictions-what-you-can-and-cannot-do)

Being situated at Prawn on the Farm for the summer, the marquee provides excellent ventilation and our tables are nicely spread out to give you plenty of space. Our teams have been extensively trained not only in our cleaning and sanitising procedures but the reasons why these are so important in keeping everyone safe.

### **Hands**

On arrival we kindly ask for you to use the hand sanitiser provided. This is available at the front desk and on each table for you to use throughout the duration of your meal. We regularly sanitise touch points throughout the restaurant, toilets and communal areas.

### **Face**

Under current guidelines it is not compulsory to wear a face covering when visiting a restaurant. However, your comfort and safety is our top priority so if you wish to wear one, please do.

### **Space**

We're renowned for super fresh, tasty seafood but the cosy convivial nature of dining with us has also been such an important part of the experience at POTL. When the first social distancing rules came in to force, this made our town centre location pretty much unusable... so we had the crazy idea of moving our restaurant into our marquee overlooking the Camel Estuary and Prawn on the Farm was born! We've worked extra hard to ensure that the atmosphere in the restaurant is still as fun as ever and 3 years down the line, we couldn't love our summer location more.

### **Arrival**

We kindly ask that you arrive promptly, at the designated time for your reservation. Whilst we do have the bar and outside area to accommodate pre and post-meal drinks, these areas are allocated on a first come first serve basis.

If you have any special requirements please let us know ahead of your arrival to avoid any delay in seating you at your table.

### **Cancellations**

As there is no longer a necessity or obligation to stay home when infected with Coronavirus, our normal no show/late cancellation policy will apply when guests are unable to attend due to illness.

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## **Payments**

We respectfully ask that payments are made by card only, contactless where possible.

## **Ongoing training**

As the world changes around us, we continue to adapt and follow industry best practice to maintain a safe environment. This includes updating our Covid specific Risk Assessment to identify risks posed by the spread of Coronavirus and develop controls to reduce these. As guidance is constantly changing, our policies, practices and guidelines will be updated in line with any new guidance.

We continue to provide ongoing training to all of our employees regarding our policies and procedures around creating a Covid-secure environment and update them on any guideline changes as and when they occur.

As well as using hand sanitiser, we encourage and remind all employees to wash their hands, following the correct hand washing procedure, regularly throughout the day. We even let them use the nice hand wash and moisturiser to keep their delicate hands in tip top condition!

We look forward to welcoming you, if you have any questions or concerns regarding our policies and procedures please do not hesitate to contact us.

**Prawn love x**